

Macomb County Services

Macomb County Operator: (586) 469-5100

Animal Shelter: (586) 469-5115

Board of Commissioners: (586) 469-5125

Circuit Court: (586) 469-5351

Community Mental Health: (586) 948-0222

County Clerk/Register of Deeds: (586) 469-5120

Crisis Center: (586) 307-9100

Department of Human Services

Mount Clemens: (586) 469-7700

Sterling Heights: (586) 254-1500

Warren: (586) 427-0600

Friend of the Court: (586) 469-5160

Health Department: (586) 469-5235

Intermediate School District: (586) 228-3300

Juvenile Court: (586) 469-5195

Juvenile Justice Center: (586) 469-5375

Legal Aid & Defender: (586) 465-1344

Macomb Community College: (586) 445-7999

Macomb County Library: (586) 286-6660

Martha T. Berry Medical Care Facility: (586) 469-5265

Michigan Works!

Clinton Township: (586) 263-1501

Mount Clemens: (586) 469-7702

Roseville: (586) 447-9200

Warren: (586) 574-2170

MSU Extension: (586) 469-5180

Parks & Recreation: (586) 979-7010

Probate Court: (586) 469-5290

Probation – Circuit Court: (586) 469-5330

Probation – District Court: (586) 469-6139

Prosecuting Attorney: (586) 469-5350

Senior Citizen Services: (586) 469-6313

Sheriff's Office: (586) 469-5151

SMART bus service: 1-866-962-5515

Social Security Administration: 1-800-772-1213

Turning Point (*domestic violence*): (586) 463-4430

Veterans' Services: (586) 469-5315

Human services information and referral:

CALL 2-1-1 (or 1-800-552-1183)



Macomb County Community Services Agency

Macomb County Community Services Agency

VerKuilen Building

21885 Dunham Road, Suite 10

Clinton Township, Michigan 48036

Phone: (586) 469-5222

TDD: (586) 469-5962

Fax: (586) 469-5530

www.macombcountymi.gov/mccsa



Macomb County Community Services Agency (MCCSA) is a "Community Action Agency" dedicated to families and individuals seeking to improve their quality of life. MCCSA is sponsored by the Macomb County Board of Commissioners, the U.S. Dept. of Health and Human Services, Dept. of Energy, Michigan Dept. of Human Services, Office of Services to the Aging, Dept. of Agriculture, Dept. of Education, and Area Agency on Aging 1-B. MCCSA complies with the Civil Rights Act of 1964, the Michigan Handicappers Civil Rights Act, the Older Americans Act, the Social Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. To inquire about reasonable accommodations for persons with disabilities, please contact MCCSA at 21885 Dunham Road, Suite 10, Clinton Township, Michigan 48036 (586) 469-6999. All MCCSA programs, services, and activities will be provided equally without regard to race, religion, color, national origin, sex, marital status, age, or physical handicap/disability.
last updated: 9/08

Macomb County
Community Services Agency

Directory of Services



Macomb County Community Services Agency

Community Action Centers

MCCSA's three Community Action Centers offer emergency support services and information and referrals for Macomb County's limited-income residents. The Community Action Centers also serve as intake points for some of MCCSA's programs and services.

Macomb County residents who live north of 23 Mile Road should contact:

North Action Center
(586) 749-5146
58144 Gratiot
New Haven, MI 48048

Macomb County residents who live north of 14 Mile Road and south of 23 Mile Road, including St. Clair Shores should contact:

Central Action Center
(586) 469-6964
18 Market Street
Mount Clemens, MI 48043

Macomb County residents who live south of 14 Mile Road should contact:

South Action Center
(586) 759-9150
22856 Ryan Road
Warren, MI 48091

Continuum of Care (586) 783-0916

The Continuum of Care ensures that supports are in place to help stabilize the lives of the homeless and those in danger of becoming homeless.

Head Start (586) 469-5215

Head Start is a free preschool program for income eligible families. Head Start provides a range of services for families. The program has classrooms throughout Macomb County. Applications are accepted year-round.

Home Preservation/Energy (586) 469-6329

Macomb County residents are assisted with weatherization improvements that help to conserve energy and lower utility costs. Landlords may also participate in the program (cost sharing is required for landlords).

Individual Development Account Program & American Dream Downpayment Initiative (586) 469-7378

These programs help eligible Macomb County families and individuals purchase their first home. Participants make monthly deposits into a savings account and MCCSA matches those savings. The combined funds are used toward down payment and closing costs. Participants must also complete money management and home ownership seminars.

Macomb Food Program (586) 469-6004 For help with food call: 2-1-1

Macomb County residents with an urgent need are provided with food. People requesting emergency food are referred to a pantry near their home. Food is donated and distributed through the efforts of volunteers, church groups, businesses and concerned citizens.

Senior Citizen Nutrition (586) 469-5228

Dining Senior Style offers hot lunchtime meals and social opportunities for persons over 60. Sites are located throughout Macomb County. A per meal cost share contribution is encouraged.

Meals on Wheels delivers hot lunchtime meals to homebound senior citizens Monday through Friday. A per meal cost sharing contribution is encouraged. Volunteer drivers are always needed, please call to volunteer.

Senior Citizen Chore Service and Home Injury Control (586) 469-5012

Chore Service provides grass cutting, snow removal, and minor home maintenance for eligible Macomb County senior citizens. The program helps senior citizens remain independent in their homes. Cost sharing covers the cost of materials.

The **Home Injury Control** program is a part of Chore Service. Home Injury Control is a one-time service provided to handicapped and frail Macomb County senior citizens. Devices provided might include bathtub grab bars, bathtub chairs, and handrails.

Transportation (586) 469-5225

Eligible Macomb County residents are provided rides to physician visits, dialysis, and other specific locations. Riders are encouraged to make cost sharing contributions for the service.

Where to Apply

North Action Center (586) 749-5146

58144 Gratiot

New Haven, MI 48048

If you live north of 23 Mile Road in the following communities: Armada, Bruce Twp., Chesterfield Twp., Lenox Twp., Macomb Twp., Memphis, New Baltimore, New Haven, Ray, Richmond, Romeo, Shelby Twp., Washington Twp.

Central Action Center (586) 469-6964

18 Market Street

Mount Clemens, MI 48043

If you live in the following communities south of 23 Mile Road: Chesterfield Twp., Clinton Twp., Fraser, Harrison Twp., Macomb Twp., Mount Clemens, New Baltimore, Shelby Twp., St. Clair Shores, Sterling Heights, Utica

South Action Center (586) 759-9150

22856 Ryan Road

Warren, MI 48091

If you live in the following communities: Center Line, Eastpointe, Roseville, Warren

Walk for Warmth

MCCSA organizes Walk for Warmth each year to raise funds for people experiencing home heating emergencies. The Walk is held in February. For more information about participating, please contact MCCSA at (586) 469-5222.



Macomb County Community Services Agency

Macomb County Community Services Agency Home Preservation / Energy

VerKuilen Building

21885 Dunham Road, Suite 10

Clinton Township, Michigan 48036

Phone: (586) 469-6329

TDD: (586) 469-5962

Fax: (586) 469-5996

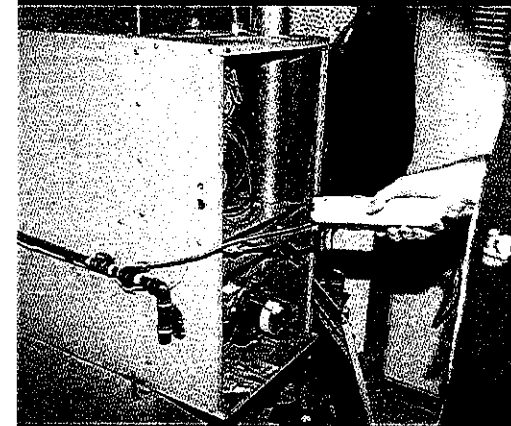
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last updated: 5/07

Macomb County
Community Services Agency

Home Preservation / Energy Group (586) 469-6329



MCCSA's Home Preservation/Energy Group is committed to helping people put comfort, health, safety, energy efficiency and savings into their home. Our mission is to preserve and conserve.



Macomb County Community Services Agency

Weatherization Services

Through collaboration with Federal funding sources, municipalities and utility companies, MCCSA's Home Preservation / Energy Group performs the installation of energy efficient measures to preserve Macomb County homes and neighborhoods.

Weatherization improvements save an average of 30 percent on heat/utility bills.

Energy saving services may include:

- combustion appliance testing
- installing ceiling insulation/ventilation
- sidewall and floor insulation
- caulking
- window repair
- infiltration/exfiltration air sealing

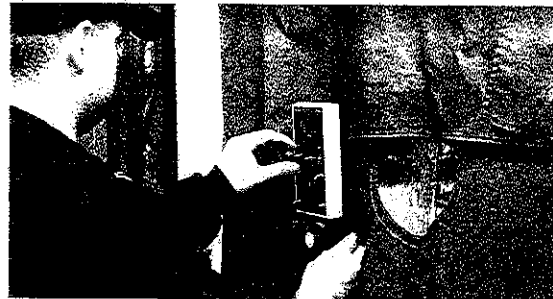
An inspection of the dwelling determines which Department of Energy measures will be installed.

MCCSA's Home Preservation / Energy Group coordinates resources with other local agencies and municipalities to better serve our customers' needs.

Eligibility

Macomb County families and individuals who are interested in having their home weatherized must meet eligibility guidelines.

- Services are free to those who qualify.
- Must meet current Federal Income Guidelines. Income includes gross income of everyone residing in the home at the time of application (one year back from the date of application).
- Recipients of FIP, SSI or SDA who have received benefits during any of the past twelve months are automatically eligible.
- Applicants must be residents of Macomb County.
- Weatherization crews cannot work on any home that is for sale.



How to Apply

You must call your local Community Action Center to apply for service.

All applicants must provide complete proof of income. This could include one or more of the following items:

- "Award" letter from Social Security
- Pay stubs with year to date totals
- Letter from applicant's employer
- Unemployment check stubs

Homeowners must provide one of the following pieces of documentation:

- Tax bill with name and address
- Deed with name and address
- House payment with name and address
- Current gas and electric bills

Mobile home owners must provide:

- Certificate of mobile home ownership

Renters must provide:

- Proof of income
- Landlords name, address and phone number

Landlord Participation

Landlords may participate in the program by having their single or multi-unit rental properties weatherized. A cost sharing fee is required from landlords to help cover the cost of materials and labor.

**Macomb County Community Services Agency
Weatherization Assistance Program
Program Summary**

Macomb County Community Services Agency (MCCSA) maintains a high quality and cost effective network of comprehensive educational, economic and social services to Macomb County residents in need to continue to diminish the causes and effects of poverty.

MCCSA's Home Preservation/Energy group administers the Weatherization Assistance Program and several other energy programs, including Low Income Home Energy Assistance Program (LIHEAP) and energy education initiatives.

Weatherization Assistance Program

Benefits to customers

- Free service
- Average 30% savings on utility bills
- Lower energy consumption
- Creates more self-sufficient households

Benefits to community

- Creates jobs
- Reduces overall energy consumption
- Reduces burden on social service system
- Improves housing stock, including homes in many older communities

Weatherization measures

Measures installed are based on the home energy audit completed by staff and are based on the needs of the home.

- Wall insulation
- Attic insulation and ventilation
- Foundation insulation
- Air leakage reduction
- Furnace repair or replacement
- Other energy saving measures

Eligibility requirements

- Must be a Macomb County resident
- Must meet Federal Income Guidelines
 - Income qualified at 60% of the State median income or below 200% of the Federal Poverty Guidelines
 - For example, a family of four with a gross income under 44,000
- Rental homes may be eligible

Fiscal Year	Funding	Units completed
2006	\$ 671,632	227
2007	\$ 516,718	196
2008	\$ 671,191	220
2009	\$ 669,036 (Program Funding)	87 (projected)
2009-2012	\$ 8,127,986 (American Recovery and Reinvestment Act)	1,166 (projected)

People interested in having their homes weatherized can call MCCSA at (586) 469-6329.



Macomb County Community Services Agency Emergency and Supplemental Food Assistance Program Summary

Macomb County Community Services Agency (MCCSA) maintains a high quality and cost effective network of comprehensive educational, economic and social services to Macomb County residents in need to continue to diminish the causes and effects of poverty. In fiscal year 2008, Agency-sponsored programs (non-emergency food) served 35,008 households and 90,783 individuals received emergency food.

MCCSA administers emergency and supplemental food programs. The Macomb Food Program provides emergency food through a network of pantry distribution sites. The Emergency Food Assistance Program (TEFAP) provides supplemental food products. MCCSA is also part of a southeast Michigan TEFAP consortium of service providers.

Emergency Food – Macomb Food Program

- The only requirement to receive a supply of emergency food is being a Macomb County resident and having a need. Those in need of food call 2-1-1, United Way's help and referral line, to receive a referral to a local pantry location.
 - 55 pantry sites, located in churches and human service organizations, distribute food packages.
 - 35,008 households consisting of 90,783 individuals requested emergency food in Fiscal Year 2008. This represents a 20% increase in households from the previous year.

Food Donations

- The Macomb Food Program receives donated food from numerous sources.
 - The largest food drive each year is the National Association of Letter Carriers and U.S. Postal Service Food Drive. 266,691 pounds of canned and boxed non-perishable food was donated to the Macomb Food Program from this effort in 2008.
 - Smaller food drives and individuals regularly contribute non-perishable food.
 - A variety of fresh, perishable food such as bread, fruit and vegetables are donated from local bakeries, grocery stores, and received through a partnership with Forgotten Harvest.
 - The value of food donated to the Macomb Food Program and its pantries in the last fiscal year was over \$2,364,100.
- Additional food items, especially protein items, are purchased as needed through a partnership with Gleaners Community Food Bank of Southeastern Michigan.

Supplemental Food

- TEFAP – The Emergency Food Assistance Program – provides supplemental food once a month to eligible Macomb County residents.
 - In fiscal year 2008, an average of 2,295 households each month received food through TEFAP.
 - 167,811 pounds of food was distributed during the 2008 fiscal year.
 - Currently, over 3,000 households are receiving food each month through TEFAP.
 - The southeast Michigan consortium of providers will be the recipient of additional funds for TEFAP through the American Recovery and Reinvestment Act.



**Macomb County Community Services Agency
Tax Preparation and Earned Income Tax Credit
Program Summary / Outcomes**

Dates of service: October 2007 – September 2008 (2007 tax filings)

Macomb County Community Services Agency (MCCSA) maintains a high quality and cost effective network of comprehensive educational, economic and social services to Macomb County residents in need to continue to diminish the causes and effects of poverty.

MCCSA is an integral member of the Macomb Asset Building Coalition (MABC). MABC is a group of private and public institutions dedicated to the attainment and retention of assets of Macomb County residents through financial education, tax preparation, and collaboration.

MCCSA tax preparation and electronic filing:

- Free service for income eligible Macomb County residents
- Three Community Action Center locations offer the service
- 10 staff prepare and file taxes
- Taxes prepared and filed using TaxWise software program provided by the Internal Revenue Service at no cost to MCCSA

2008 Service Levels

Households served	1,102
Forms completed	3,849

2008 Tax Refunds and Credits

Total amount of tax refunds (Federal, State, and Local)	\$502,988	Federal: \$370,415 State: \$131,531 Local: \$1,042
Total amount of tax credits (Federal and State)	\$855,588	Earned Income Tax Credit: \$285,528 Child Tax Credit: \$50,927 Home Heating Tax Credit: \$80,872 Homestead Property Tax Credit: \$438,261
Total refunds and credits	\$1,358,576	

Funding Sources for Tax Preparation

2008

- Community Services Block Grant (CSBG) – Earned Income Tax Credit Program: \$13,000
- Temporary Assistance to Needy Families (TANF) – Earned Income Tax Credit Program: \$20,503
 - TANF – Earned Income Tax Credit Program grant was a competitive grant

2009

- Community Services Block Grant (CSBG) – Earned Income Tax Credit Program: \$15,000
- Temporary Assistance to Needy Families (TANF) – Earned Income Tax Credit Program: \$19,250
- Grant funds are used to expand staff work hours to include evenings and Saturdays

2009 Service Levels (as of March 2009)

Households served	900 (approximately)
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