

Macomb Township Dial-A-Ride Transportation Program

(586) 992-0710 - Extension - 0

Bus Schedule: Monday – Friday: 8:30 a.m. – 3:30 p.m.

Fare: Free of Charge

Eligibility: Passengers must be a Macomb Township resident age 60+, and/or persons with disabilities. Caregiver or attendant can ride free of charge.

Application: A passenger application must be completed with proof of residency/photo identification prior to service. Please call (586) 992-0710 Extension – 0 for an application or you can find the Passenger Application on this website. Upon receipt of your completed application, you are eligible to use our service.

Service Area: North boundary is 26 Mile Road, south boundary is 18 Mile Road, west boundary is Van Dyke Road, east boundary is I-94.

Reservations: You may call up to two (2) weeks in advance of your ride.

Rides are first come, first served. Please call during the hours of 8:30 a.m. and 3:30 p.m., Monday through Friday for a reservation. If you call during these times and we do not answer, please leave your name and phone number and we will return your call. **Reservationist will not be on duty at any other times than listed.**

Transportation Services Provided: Curb to curb service to doctor appointments, shopping, miscellaneous errands, and to employment. First come, first served.

Our vehicles are wheelchair accessible that gives people their freedom of mobility and independence. It is our pleasure to serve you!

THIS SERVICE WILL NOT SERVE AS A REPLACEMENT FOR EMERGENCY MEDICAL TRANSPORTATION

Other Transportation Options:

SMART Community Transit Co. - Macomb County Transportation

Toll Free: 1-866-962-5515

T.D.D.: 1-800-624-3455

ADA Voice: 1-800-624-3450

APPLICATION FOR MACOMB TOWNSHIP DIAL-A-RIDE

Please complete this form and mail back **including I.D.** to: Macomb Township
Dial-A-Ride Dispatcher
54111 Broughton Road
Macomb, MI 48042
Phone: (586) 992-0710 Extension 0

Senior Citizen Residents age 60 or older, using Macomb Township Dial-A-Ride services MUST include a copy of identification such as; Driver's License, State I.D., Medicare Card, or Birth Certificate. People with disabilities can use their Medicare Card with State I.D.

Disabled Youth Residents 6-18 years of age, using Macomb Township Dial-A-Ride services can use a school identification pass, which includes a photograph and a date of birth, State of Michigan I.D. or a driver's license.

Please print the following information:

Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Telephone Number: _____ Date of Birth: (do not leave blank) _____
Emergency Contact Name: _____ **Telephone Number:** _____

Please Circle one: SENIOR CITIZEN DISABLED YOUTH

This bottom portion is for Non-Senior Disabled residents ONLY. Please print. ONLY APPLICANT'S DOCTOR OR AGENCY REPRESENTATIVE MUST COMPLETE THE INFORMATION BELOW.

See next page for definitions and guidelines. **ON THE NEXT PAGE, PLEASE CIRCLE THE CONDITION THAT APPLIES TO THE APPLICANT.**

AN INCOMPLETE APPLICATION AND/OR FRAUDULENT INFORMATION WILL NOT BE PROCESSED.

Check One: The above named applicant has a disability which in my opinion is:
Permanent _____ **Temporary for a period of** _____

A) Agency Representative _____
Name of Agency _____ Date _____
Address _____ Phone _____
Signature _____ License Number _____

OR (PLEASE PRINT)
B) Attending Physician _____ Date _____
Address _____ Phone _____
Signature _____ License # _____

INSTRUCTIONS

Definition Disabled: "Mobility Disabled Person" – Means any individual who, by reason of illness, injury, age, congenital malfunction or other permanent or temporary incapacity or disability, including those who are non-ambulatory capabilities, is unable without special facilities or special planning or design to utilize mass transportation facilities and services as effectively as persons who are not so affected.

Senior Citizen: means any individual who attained the age of 60 (as determined by Macomb Township)

Eligibility Guidelines, Circle one and initial.

Persons with any incapacity or disability which results in that person's inability to perform one or more of the following functions with major difficulty:

1. Negotiating a flight of stairs or escalator;
2. Boarding or alighting from standard bus or train;
3. Standing in a moving bus or train.

Incapacities or disabilities which might cause a person to have major difficulty performing one of the aforementioned functions are, but not limited to:

1. Any disability of more than six months duration requiring the use of walkers, crutches, wheelchairs, or other such devices.
 2. One or missing limbs.
 3. Special sensory disorders such as 50% bilateral hearing loss incorrectable by use of hearing aid.
 4. Cardiovascular or respiratory impairment which significantly interferes with coordination, endurance or strength.
 5. Neurological diseases which significantly interfere with coordination, strength or endurance such as polio, cerebral palsy, multiple sclerosis or paralysis.
 6. Significant mental or psychological impairment that results in physical impairment of coordination, strength or endurance.
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Exclusions

A person is not to be considered transportation disabled if his or her sole incapacity or disability is;

1. Any physical, mental or psychological disability or incapacity of less than thirty (30) days.
2. Pregnancy.
3. Obesity.
4. Impairment due to drugs or alcohol.
5. Controlled epilepsy.

Macomb Township Dial – A - Ride Transportation Program Guidelines

THESE GUIDELINES MUST BE FOLLOWED:

- Dial – A –Ride operates between the hours of 8:30 a.m. to 3:30 p.m., Monday through Friday.
- First come first served. Rides can be scheduled up to two (2) weeks in advance of appointments.
- Service Area: North boundary is 26 Mile Road, south boundary is 18 Mile Road, west boundary is Van Dyke, east boundary is I-94.
- Dial – A – Ride services Macomb Township senior residents (60+), and persons with disabilities.
- Limited help to passengers on and off the van
- This service is free of charge and is curb to curb, not door to door.
- Passengers must wear seatbelts at all times.
- Limited amount of shopping packages on the van.
- Unscheduled stops will not be permitted.
- There will be no smoking or eating on the van.
- If you cannot keep your scheduled appointment, **you must call our office to cancel your appointment.**
- Passengers will be courteous at all times. Profanity **will not** be tolerated toward drivers or other passengers.
- Ten Minute Waiting Period: **Please be ready at your scheduled pick-up time.** The Driver may be Ten (10) minutes early or late depending on traffic and/or weather conditions.

Macomb Township reserves the right to **refuse** transportation to abusive or uncooperative passengers.

PLEASE SIGN BELOW TO ACKNOWLEDGE THAT YOU UNDERSTAND THE ABOVE GUIDELINES.

***PLEASE RETURN TO MACOMB TOWNSHIP WITH YOUR APPLICATION.
THANK YOU.***

Signature of Passenger

Date

Please keep this information for your reference.

Macomb Township Dial – A – Ride Transportation Program

Guidelines

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Thank you for your interest in the Macomb Township Dial-A-Ride Transportation Program. We are happy to assist you. If you should have any questions or concerns about the program, please contact the Macomb Township Supervisor's Office, at (586) 992-0710 extension 8.

Please mail your completed application to:

**MACOMB TOWNSHIP
DIAL-A-RIDE DISPATCHER
54111 Broughton Road
Macomb, MI 48042**

TO SCHEDULE A RIDE, PLEASE CALL 992-0710 EXTENSION - 0.

MACOMB TOWNSHIP
DIAL-A-RIDE PROGRAM
PASSENGER INFORMATION

Dial-A-Ride Program:

The Macomb Township Dial-A-Ride Program is a special transportation service for senior citizens and residents with special needs. In order for this program to operate efficiently, the Township requests all passengers to observe three simple rules as follows:

1. Ten Minute Waiting Period:

Dial-A-Ride Drivers strive to be on-time for all passengers. Depending on driving conditions, the Dial-A-Ride Driver may arrive early or late, but usually within Ten (10) minutes of your scheduled pick-up time.

In order to promptly service all Dial-A-Ride passengers, the Driver may not wait more than Ten (10) minutes for any passenger.

For example, if the Dial-A-Ride van is scheduled to arrive at 10:00 a.m., you should be ready to leave your home between 9:50 a.m. and 10:10 a.m. The Driver may be early or late depending on driving conditions. **Please be ready at your scheduled time.**

2. Cancellation of Service:

Passengers who cancel service on four (4) separate occasions in a month may be subject to loss of service.

3. No Show for Trips:

The passenger is responsible for informing the Township Dispatcher if the service is not needed. Failure to cancel a trip three (3) times in a month or five (5) times in a six month period can lead to loss of service.

**To Schedule a Ride or Cancel a Request,
Please Call (586) 992-0710 Extension 0**